LEAP Conveyancer

HARDWARE

LEAP Recommends:

- **2.2GHz or faster Intel i5 or i7 processor**
- **8GB of RAM**
- **50GB free disk space (SSD storage)**

SUPPORTED (MINIMUM) – This may impact the performance of LEAP Software

- 1.6 GHz or faster dual-core processor
- 4GB of RAM
- 50GB free hard disk space.

NOT SUPPORTED

- Terminal Server or Remote Desktop Services (RDS)
- Citrix environments

NOTE

- Any virtual desktop instance must be allocated dedicated system resources that match the hardware and operating system requirements.
- Performance on Virtual Desktops is the sole responsibility of the client.

OPERATING SYSTEMS

LEAP Recommends:

- **Microsoft Windows 10 Professional Edition (64-bit)**

SUPPORTED

- Windows 8.1 (Core, Professional and Enterprise 64-bit editions)
- Windows 10 (Home, Professional and Enterprise 64-bit editions)

MacOS computers can be run as virtualised Windows computers by installing Microsoft Windows via Bootcamp, via Parallels Desktop or VMware Fusion.

- Any virtual solutions must be allocated dedicated system resources that meet the recommended LEAP system requirements.

NOT SUPPORTED

- Starter and RT editions of Windows
- MacOS
- 32-bit versions of Windows

INTERNET ACCESS

LEAP Recommends:

- **Business connection (greater reliability)**
- **Symmetric connection (same speed up as down)**
- **Bandwidth of min 20/20Mbps (larger firms will need more bandwidth)**

The following matrix provides a guide for how much bandwidth is required based on the number of users:

Bandwidth				
40/40 Mbps+				
20/20 Mbps+				
10/10 Mbps+				
10/0.8 Mbps+				
Users	1-3	4-9	10-15	16+

SUPPORTED (MINIMUM) This may impact the performance of LEAP Software

- Consumer and non-business ADSL2+ connection. This may provide lower contention ratios, which will limit the number of subscribers accessing the same bandwidth.

NOT SUPPORTED

- LEAP must bypass proxy servers in all instances.

NOTE

- **Bandwidth**
  Internet speed is determined by its bandwidth and latency and it is subject to reliability of your connection, your office proximity to the exchange, the number of users and their activity, such as VOIP telephony, email, web access. Most ISPs will offer a connection with speeds up to a certain bandwidth (e.g. 20Mbps). This is the maximum speed available under ideal environment.
- LEAP Reporting websites must be added to Compatibility View Mode in Internet Explorer 10 and 11.

INTEGRATED SOFTWARE

LEAP Recommends:

- **Microsoft Office 365**
  Office 365 subscribers plan must include access to Office desktop applications for local installation which allows installation of Microsoft Office 2016. Office 365 subscribers must be on either the Current or Deferred channels.
  Users must only have one version of Microsoft Office installed.

SUPPORTED

▶ **Microsoft Office - locally installed 32-bit version**:

▶ Microsoft Office 2013 and 2016 [Standard (Enterprise), Home & Business, Professional and Professional Plus (Enterprise) editions]

▶ Microsoft Office 2019 (Home & Business and Professional editions)

▶ Microsoft Office 365 (Business, Business Premium, Enterprise E3, Enterprise E5 and ProPlus editions)

▶ **Microsoft Exchange**
Outlook mail profiles configured with on premise or hosted (via Office 365) Microsoft Exchange solutions.
Microsoft Exchange is required for advanced calendar and task integration, such as sharing.

▶ **G Suite - Email only Integration**
G Suite for Business (formerly Google Apps) with the use of G Suite Sync for Microsoft Outlook.

▶ **Other Email Solutions**
Outlook mail profiles configured with POP3 accounts.

NOT SUPPORTED

▶ Starter, Home & Student and RT editions of Microsoft Office

▶ Business Essentials, Personal, Enterprise E1 and Home editions of Microsoft Office 365

▶ Participation in the Microsoft Office Insider program

▶ G Suite - Matter Numbers using non-alphanumeric characters, Tasks and Contacts

▶ IMAP connectivity email solutions

ACCOUNTING

LEAP Recommends:

▶ **MYOB AccountRight or Xero**
The accounting software must be installed and set-up prior to the installation of LEAP.

NOT SUPPORTED

▶ MYOB Essentials

▶ AccountRight Classic (v19)

ADDITIONAL SETTINGS

LEAP Recommends:

▶ **'Install new updates' to be set to 'Monday' for Automatic Windows Updates.**
Microsoft release new security updates the 2nd Tuesday of each month. This provides one week for LEAP Quality Assurance to identify, analyse and develop a fix for any potential issue caused by Windows Updates.

SUPPORTED

▶ **Email Addresses**
All active LEAP users require a correct, unique & real email address for each individual user.

▶ **Roaming Profiles**
Roaming profiles are supported provided they are accessed locally when users login.

▶ **Regional & Language Settings**
Only English (Australia) and English (United Kingdom) can be used with LEAP. Short date format must be set to d/MM/yyyy.

▶ **Screen Resolution**
Minimum screen resolution of 1280x720.

▶ **Microsoft Product Licensing**
Microsoft Windows and Microsoft Office must be properly licensed.

LEAP reserves the right to withhold support if it is determined that unlicensed or bootleg versions of Microsoft Windows or Microsoft Office are in use.

▶ **Scanning**
If you have a local desktop scanner connected to your computer with TWAIN driver support, this can be linked with our 'Scan to LEAP' functionality to allow a user to scan documents directly into a matter.

▶ **PDF**
LEAP integrates with Adobe Acrobat Reader DC or higher. This must be installed on your machine to integrate with LEAP.

NOT SUPPORTED

▶ Other Practice Management systems may cause interference with the running of LEAP. They must be uninstalled prior to the installation of LEAP.

▶ Any add-ins included with a legacy system must be removed. If your firm has a third-party add-in that prevents LEAP from working, it will need to be removed.

▶ Scan to LEAP is not available for networked multifunction devices which include scanning ability.

QUERIES / ASSISTANCE

LEAP IT Partners can be contacted for consultancy / assistance regarding the installation or setup of your IT infrastructure.
https://www.leap.com.au/partner-network/it-partners/